



Qualifacts Client Portal Cost and Certification Disclosures



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Disclosure Attestation

Disclaimer: *This Health IT Module is compliant with the ONC Certification Criteria for Health IT and has been certified by an ONC-ACB in accordance with the applicable certification criteria adopted by the Secretary of Health and Human Services. This certification does not represent an endorsement by the U.S. Department of Health and Human Services.*

This Cost and Certification Disclosure is provided to document costs and additional information on the certified Qualifacts Client Portal platform. This disclosure is posted publicly at <https://www.qualifacts.com/onc-certification-and-costs/> and on the ONC Certified HealthIT Product List ([CHPL](#)).

Qualifacts Client Portal agrees to notify Drummond Group of any and all future changes to our transparency and disclosure language for this certified product version. Furthermore, Qualifacts Client Portal understands and agrees that the ONC Health IT Certification Program Final Rule statement gives Drummond Group, as an ONC-ACB, the sole responsibility for ensuring compliance and determining appropriate consequences if EHR technology developers fail to divulge accurate transparency and disclosure information.

Qualifacts Client Portal, in addition, understands and agrees to provide Drummond Group copies of or give access to any and all websites, marketing materials, communication statements, and other assertions made by OnCall regarding the ONC certification status of this product in a reasonable time to ensure the transparency and disclosure information is being accurately disclosed.

Authorized Representative Name:	Hope Winkowski, Vice President of Product Compliance
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Date of Attestation:	August 21, 2026
Authorized Representative Signature:	<i>Hope Winkowski</i>

General Information

Developer Name:	OnCall Health
Product Name:	Qualifacts Client Portal
Version Number:	v1
Certified Health IT Product List (CHPL) ID:	ONC CHPL ID: 15.07.04.3122.ONCA.01.01.1.230117, CHPL link
ONC-Authorized Certification Body:	Drummond Group https://www.drummondgroup.com/
Certification Date:	January 17, 2023

Criteria Certified

- 170.315 (b)(10): Electronic Health Information export
- 170.315 (d)(7): End-user device encryption
- 170.315 (d)(9): Trusted Connection
- 170.315 (d)(12): Encrypt Authentication Credentials
- 170.315 (d)(13): Multi-Factor Authentication
- 170.315 (g)(4): Quality Management System
- 170.315 (g)(5): Accessibility-Centered Design



Relied Upon Software

Additional software relied upon to demonstrate compliance: Qualifacts CareLogic, Qualifacts Credible, and Qualifacts InSync for § 170.315(b)(10).

Real World Testing Plans

"Real World Testing is an annual requirement outlined in the [ONC 21st Century Cures Act Final Rule](#) for all health IT developers participating in the ONC Health IT Certification Program. The purpose of this [Condition and Maintenance of Certification requirement](#) is for Certified Health IT Developers to demonstrate interoperability and functionality of their certified health IT in real world settings and scenarios rather than in a controlled test environment with an ONC-Authorized Testing

Lab. Real World Testing verifies that deployed Certified Health IT continues to perform as intended by conducting and measuring observations of interoperability and data exchange. These observations are described in a public and transparent way through Real World Testing plans and reported as Real World Testing results."

<https://www.healthit.gov/topic/certification-ehrs/real-world-testing>

Commencing CY2025, the published Real World Plans for Qualifacts Client Portal will be available at <https://www.qualifacts.com/onc-certification-and-costs/>.

Costs of the EHR-Certified Software

We agree to notify Drummond Group of any and all future changes to our transparency and disclosure language for this certified product version.

Capability	Description of Capability	Costs or Fees*
*Types of costs or fees that a user may be required to pay to purchase, license, implement, maintain, upgrade, use, or otherwise enable and support the use of the implementation or use of the capability -OR- in connection with the data generated in the course using the capability		
170.315(b)(10): Electronic Health Information Export (Cures Update)	No additional Costs or Fees are associated with the Qualifacts Client Portal software for the capabilities noted.	
170.315 (d)(7): End-user device encryption		
170.315 (d)(9): Trusted Connection		
170.315(d)(12): Encrypt Authentication Credentials (Cures Update)		
170.315(d)(13): Multi-Factor Authentication (Cures Update)		
170.315(g)(4): Quality Management System		

Additional types of costs or fees (whether fixed, recurring, transaction-based, or otherwise) imposed by a health IT developer (or any third-party from whom the developer purchases, licenses, or obtains any technology, products, or services in connection with its certified health IT) to purchase, license, implement, maintain, upgrade, use, or otherwise enable and support the use of capabilities to which health IT is certified; or in connection with any data generated in the course of using any capability to which health IT is certified.

- A provider must sign a contract when purchasing Qualifacts Client Portal, which incurs a one-time fee.
- SaaS Model Cost – As stated in the signed contract, customers pay a fixed monthly fee per provider to use the software and services.

- Additional services available:
 - BI Dashboard: one-time and monthly fee per customer.
 - Additional Booking Pages: one-time and monthly fee per customer.
 - Email Template Customizations: one-time and monthly fees per customer.
 - Branded Web Applications: one-time and monthly fees per customer.

