



Eligibility Verification

Facilitate real-time eligibility and determination for all payers

Now you can verify patient eligibility and benefits in real time. With this proven SaaS solution, you get fast, automated access to detailed eligibility and medical benefit information from hundreds of commercial, Medicare, and Medicaid payers, including Medicare supplements, Medicare Advantage, and state Medicaid plans.

Set up and save a variety of eligibility requests and render filters by payer to ensure maximum efficiency. Eligibility Verification also retains all 271 reports so you can retrieve past 271s for denial management and the appeals process.

ADVANTAGES FOR YOUR ORGANIZATION

Comprehensive eligibility information from Medicare, Medicaid, and more than 650 commercial payers

Eligibility Verification provider transactions among more than 1 billion processed annually

Over 47,000 sites of care use this and/or other Inovalon applications

Key Benefits

More informed decision-making with identification of Medicare replacement plans, and secondary payers

Enhanced record-keeping via eligibility transaction history (271s)

Faster claim payments, thanks to streamlined eligibility and benefit confirmation

Significant time savings with less administrative workload

Increased revenue through eligibility validation

Faster reimbursement and improved cash flow, with eligibility confirmed before services are rendered

Fewer claim rejections as correct payer is billed the first time

Application Features



Single interface for eligibility verification for more than 650 health plans – Sign in with one username and password to access your payers



Shortcuts to the most common and successful search by payer criteria



Customizable eligibility response pages can be saved by payer for easy access later



Comprehensive data analysis by payer to ensure the most accurate eligibility and benefit determinations



Eligibility status alerts – Receive notification when other insurance plans are detected for a patient



Re-run feature – Resend an eligibility request to revalidate insurance coverage



Eligibility transaction history – Search by patient or other filtering options

Eligibility state icons indicate active or inactive coverage



Ability to filter Service Type Code (STC) queries and responses and save your favorites, organized by payer



Multiple search criteria options help you confirm eligibility, even with limited data elements



Coordination of benefits feature assists with identification of Medicare replacement plans, secondary payers and Medicare as secondary payer



Benefit information includes behavioral, chiropractic, and dental when relevant



Minimal system requirements – Easy implementation, with minimal IT involvement – Inovalon web-based services are compatible with current versions of industry-leading browsers