

**ONCALL HEALTH INC.**  
**PAYMENT PROCESSING SERVICES**

If Customer uses the Payment Processing Services, then the following terms will apply:

1. Stripe Payments Canada, Ltd. and its affiliates (collectively, “**Stripe**”) provide certain services to OnCall and to Customer that support the Payment Services (the “**Stripe Services**”). OnCall uses the Stripe Services to process order payments initiated by Customer, and to pay the Fees and other amounts owing by Customer to OnCall. OnCall may use data about Customer Stripe Account (as defined herein), about Customer’s use of the Stripe Services, and about Customer’s transactions effected through the Stripe Services for the same purposes for which OnCall is permitted to use other data collected by OnCall in connection with the Services, as provided in the Agreement or the Privacy Statement.
2. Customer authorizes OnCall to use the Stripe Services and the Customer Stripe Account to provide Customer with the Payment Services. Customer consents to OnCall’s provision of Customer Data to Stripe as necessary for the provision of the Services, and Customer authorizes Stripe to collect information from Customer, including information Stripe collects using cookies or other means. For more information regarding Stripe’s collection and use of data, see Stripe’s Privacy Policy at [www.stripe.com](http://www.stripe.com).
3. As part of the Account opening process, Customer opened a separate account with Stripe (“**Customer Stripe Account**”) and Customer agreed to the Stripe Connected Account Agreement and related obligations, as amended by Stripe from time to time (collectively, the “**Customer Stripe Agreements**”). Customer represents and warrants that all information Customer provided or will provide to Stripe is accurate and complete. Customer hereby agrees with OnCall, and with Stripe, that Customer will perform all of Customer’s obligations under the Customer Stripe Agreements. Customer agrees not to use the Stripe Services in any manner that is fraudulent, unlawful, deceptive or abusive.
4. Customer understands and agrees that Customer responsible and liable to Stripe for all activity on the Customer Stripe Account, whether initiated by Customer or not (including all transactions, disputes, refunds, reversals, claims, fines associated with such activity, and use of the Services in a manner prohibited under the Agreement or the Customer Stripe Agreements).
5. CUSTOMER WILL INDEMNIFY AND HOLD ONCALL AND ITS DIRECTORS, OFFICERS, EMPLOYEES, AFFILIATES, AGENTS, CONTRACTORS, SUPPLIERS AND LICENSORS HARMLESS WITH RESPECT TO ANY SUITS OR CLAIMS BY STRIPE OR ANY THIRD PARTY (AND ANY RELATED COSTS, INCLUDING ATTORNEYS’ FEES) ARISING DIRECTLY OR INDIRECTLY OUT OF ANY ACTIVITY ON THE CUSTOMER STRIPE ACCOUNT, WHETHER INITIATED BY CUSTOMER OR NOT (INCLUDING ALL TRANSACTIONS, DISPUTES, REFUNDS, REVERSALS, CLAIMS, FINES ASSOCIATED WITH SUCH ACTIVITY, AND USE OF THE SERVICES IN A MANNER PROHIBITED UNDER THE AGREEMENT OR THE CUSTOMER STRIPE AGREEMENTS), AND INCLUDING (A) ANY FAILURE BY CUSTOMER TO PAY ANY AMOUNT OWING BY CUSTOMER TO STRIPE IN ANY WAY RELATED TO THE CUSTOMER STRIPE ACCOUNT; OR (B) ANY CLAIM MADE AGAINST ONCALL BY STRIPE AS A RESULT OF ANY INACCURATE OR INCOMPLETE INFORMATION PROVIDED BY CUSTOMER TO STRIPE (OR PROVIDED BY CUSTOMER TO ONCALL, AND WHICH ONCALL PROVIDED TO STRIPE). If OnCall makes any payment to Stripe in relation to any such claim, then, without limiting any other remedies available to OnCall, Customer authorizes OnCall to use any valid payment method authorized by Customer to collect that amount from Customer.
6. OnCall does not make any representation, warranty, condition or guarantee about the time it will take for Customer to receive payment for any transaction.
7. From time to time, OnCall may change the service provider it uses to support the Payment Services, or OnCall may offer the option of using other service providers to support the Payment Services, or OnCall may elect to itself perform some or all of the services that were previously provided by the service provider. If OnCall does so, then, in order to continue to use the Payment Services, Customer may be required to agree to additional terms imposed by OnCall. If Customer does not wish to accept those terms, then Customer must cease using the Payment Services.