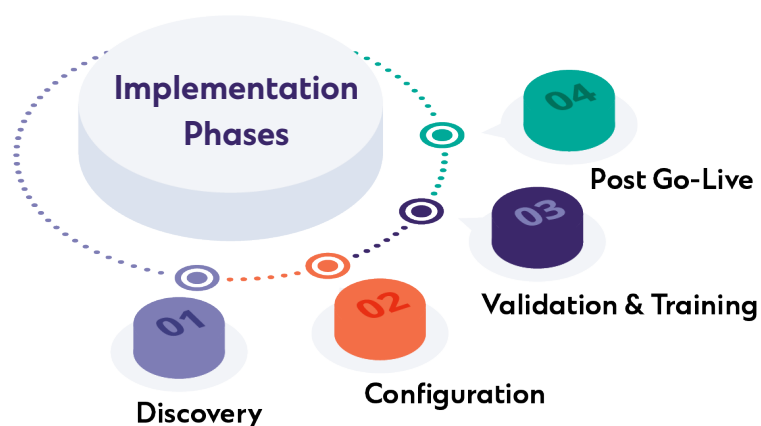




A Proven EHR Implementation Process with Qualifacts

Qualifacts EHR Implementation

Navigating the complex process of EHR software implementation for behavioral health and human services organizations, and the programs and services they support can be daunting. With Qualifacts, our experts will help guide you through every step of our proven implementation process.



IMPLEMENTATION PHASES

1. Discovery. This phase involves creating project plans, gathering data, and coordinating with stakeholders and team members through initiation documents, calls, and presentations.

2. Configuration. Solution building and system configuration occur through teamwork and shared understanding of goals and tasks. Data imports from previous systems are initiated, and walkthroughs of clinical documentation begin. Teams actively participate in shaping their workflows and customizing the process to meet their needs, marking the hands-on phase of the collaborative partnership.

3. Validation and Training. Testing, tuning, and optimization occur to strengthen the choices made with input from subject matter experts. Training helps the organization understand the benefits, efficiencies, and user-friendliness of the new Qualifacts platform, enhancing staff satisfaction.

4. Post Go-Live. You can expect intensive customer support during your go-live. Billing, batching, payment posting, month end close and state reporting support will be covered followed by a tracking and monitoring phase.

Learning and Development Support

During the pre-implementation stages of discovery and configuration, you can expect:

- Interactive software overview for agency implementation team
- Introduction to best practice functions and workflows

During the implementation stages of validation and training, you can expect:

- Self-paced LMS Learning paths for new users
- Comprehensive functional training

During the Post Go-Live phase, you can expect:

- Monthly webinar series
- LMS Offerings



97% Customer Satisfaction Rating



75K+ Providers Served



96% Customer Retention

“The Qualifacts team worked with our stakeholders to build out what we needed, the way we needed it, so it made sense for the people who use it. The project leaders and the SME’s were very responsive, and they went above and beyond to answer questions and support us in getting where we needed to go, so that we could take over and manage and update the platform on our own.”

Crystal Martin
Clinical Director, SpiritLife, Inc.

We are Qualifacts, the EHR market leader for behavioral health, rehabilitative, and human services. Serving more than 75,000 providers, ranging from large Certified Community Behavioral Health Clinics (CCBHCs) and enterprises to small, private practices and everything in between, Qualifacts’ comprehensive portfolio has a solution designed for you. Choose Qualifacts’ cloud-based integrated solutions to simplify processes throughout the care continuum and improve clinical productivity, virtual care, compliance, state reporting, billing, and business intelligence.

To learn more, please contact info@qualifacts.com for a customized demo.